

FTI Consulting – Virtual Proceedings

The worldwide pandemic has had a huge impact on how trials and hearings can be conducted. FTI Consulting, who has been providing trial services for more than 30 years, responded to that need by offering a virtual hosting solution with the level of efficiency and security needed for the highest-stakes disputes.

FTI's Support for Virtual Proceedings

A remote trial or hearing demands far more than a simple web meeting. FTI provides a full suite of tools, experienced hosting and support to address all of the relevant challenges: security and privacy, reliability and efficiency, ease of use by all key participants, integrated interpretation and, when needed, preservation of the record.

We have supported a variety of roles, in venues throughout the country, along with over a hundred remote depositions and dozens of remote arbitrations throughout the world thanks, in part, to our partnership with ICSID, among others.

Ease of Use

A great deal of our development efforts have focused on making it easy for every participant to focus on the proceeding rather than the technology.



— Our remote equipment kit is easy to set up. The system needs only three cables and a connection to the Internet. The system includes separate monitors for the video feeds, a shared view of the evidence being presented, and access to documents and real-time transcript, tailored to each participant's role. Once online, it's managed remotely by our hosting team.

— FTI’s TrialMax Cloud® platform serves as an integrated portal for access to the documents before and during the hearing, along with secure access to the hearing itself, with appropriate entry points for the key participants and the gallery.

Security & Privacy

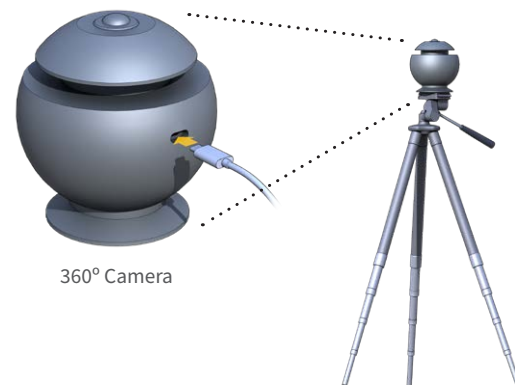
When FTI hosts a proceeding, we ensure technical security and managed access to ensure confidentiality. Our remote equipment kit offers secure, virus-free access to the proceeding for even the least technically-adept participants. We also offer an optional 360° camera, allowing Counsel to observe the witnesses' environment during testimony.

Reliability & Efficiency

One of our most important roles is to keep the proceeding running smoothly. FTI coordinates with all participants before the hearing and arranges for equipment needs and access to TrialMax Cloud® for secure document sharing. We also provide pre-proceeding training to ensure comfort with the technology. FTI monitors, supports and troubleshoots the video conferencing system throughout the proceeding and remotely log in each witness, prior to the start of their testimony, to eliminate any last-minute technical issues.

Our hosting team has remote access to all of our remote equipment kits to ensure each user has appropriate, uninterrupted access to the video display, the evidence display, and TrialMax Cloud®.

FTI offers evidence presentation services (“hot seat” support) to guarantee that everyone is looking at the same view of the evidence, just as in a traditional hearing.



360° Camera

Multilingual Accommodations

Remote conferencing platforms offer an environment well suited to live interpretation. A good web hosting platform, such as Zoom, allows participants to individually choose how they want to balance audio volume between the speaker’s and listener’s language – making it easy to understand both the words and intonation of the speaker.

Preserving the Record

FTI offers simultaneous software and hardware recording and backup solutions to ensure a reliable record is preserved. We can make the recordings quickly available to the court reporter/transcription provider, through TrialMax Cloud®, for use in confirming the written record.

— FTI CONSULTING PROVIDES

Before the Hearing

- FTI provides optional **remote equipment kit**, remotely managed by FTI’s Technical Manager during setup and throughout the hearing
- **Training** for all key participants
- **FTI’s TrialMax Cloud® portal** provides secure access to the document repository

During the Hearing

- **FTI Technical Manager** hosts the proceeding
- FTI Evidence Presentation Professional, provides **real-time display of evidence**
- Access to technical support throughout the proceeding
- **Arbitrators, Counsel & Witness** are seen and heard at all times on the main monitor
- **Private & secure gallery** for observation by invited parties
- Court reporter/transcription provider for **real-time transcript**

How it Works



Learn More: <http://www.trialmaxcloud.com>

JAMEY JOHNSON

Senior Managing Director
+1 443 904 6823 M
jamey.johnson@fticonsulting.com

JEFF ISLER

Senior Managing Director
+1 917 972 2420 M
jeff.isler@fticonsulting.com

JAMES WATKINS

Managing Director
+1 484 888 4951 M
james.watkins@fticonsulting.com

STEVE SCHWARTZ

Senior Director
+1 917 992 1730 M
steve.schwartz@fticonsulting.com