

# FTI Consulting – Virtual Investigative Interviews

The worldwide pandemic has had a huge impact on how investigative interviews can be conducted. FTI Consulting responded to that need by offering a virtual hosting solution with the level of efficiency and security needed for the highest-stakes matters.

## FTI's Virtual Investigative Interview Solution

There are times when a remote investigative interview demands far more than a simple web meeting. FTI offers a full suite of tools, experienced hosting and support to address all of the relevant challenges: security and privacy, reliability and efficiency, ease of use by all key participants, integrated interpretation and, when needed, preservation of the record.

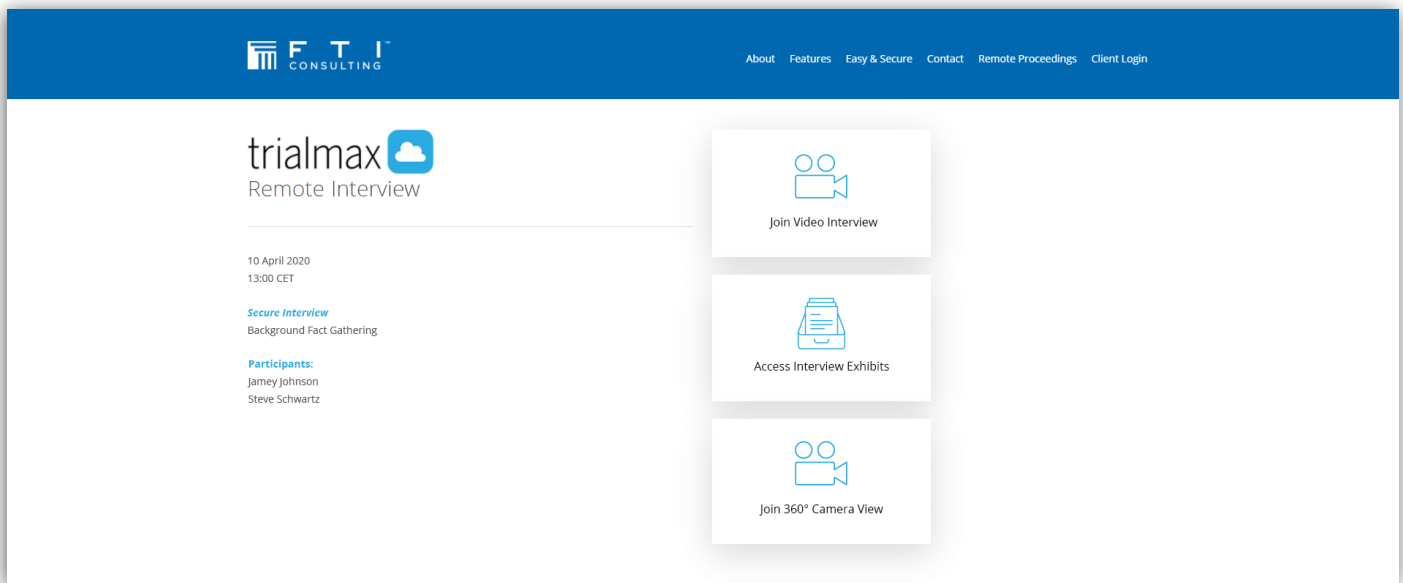
Our work supports FTI's Risk & Investigations Practice, offering a multidisciplinary approach to complex factual, financial and business-critical investigations in corporate internal investigations, anti-bribery and foreign corruption risk assessments, transactional due diligence, litigation intelligence and commercial disputes with a deep understanding of the multijurisdictional investigative process.

## Ease of Use

A great deal of our development efforts have focused on making it easy for every participant to focus on the proceeding rather than the technology.



— Our remote equipment kit is easy to set up. The system needs only three cables and a connection to the Internet. The system includes separate monitors for the video feeds, a shared view of the evidence being presented, and access to documents and real-time transcript, tailored to each participant's role. Once online, it's managed remotely by our hosting team.



— FTI’s TrialMax Cloud® platform serves as an integrated portal for access to the documents before and during the interview, along with secure access to the interview itself, with appropriate entry points for the key participants and the gallery.

## Security & Privacy

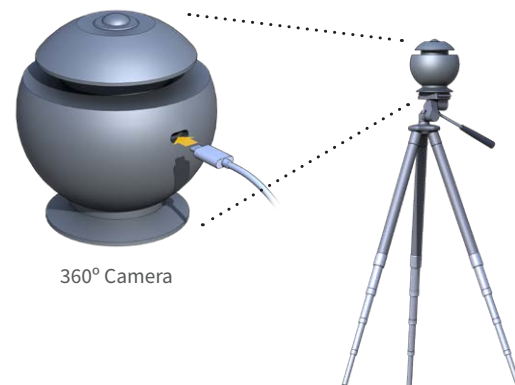
When FTI hosts an interview, we ensure technical security and managed access to ensure confidentiality. Our remote equipment kit offers secure, virus-free access to the proceeding for even the least technically-adept participants. We also offer an optional 360° camera, allowing the investigator to observe the witnesses’ environment during testimony.

## Reliability & Efficiency

One of our most important roles is to keep the interview running smoothly. FTI coordinates with the participants before the interview and arranges for equipment needs and access to TrialMax Cloud® for secure document sharing. We also provide pre-interview training to ensure comfort with the technology. FTI monitors, supports and troubleshoots the video conferencing system throughout the interview and remotely log in the witness, prior to the start of the interview to eliminate any last-minute technical issues.

Our hosting team has remote access to all of our remote equipment kits to ensure each user has appropriate, uninterrupted access to the video display, the evidence display, and TrialMax Cloud®.

FTI offers evidence presentation services to guarantee that everyone is looking at the same view of the evidence.



360° Camera

## Multilingual Accommodations

Remote conferencing platforms offer an environment well suited to live interpretation. A good web hosting platform, such as Zoom, allows participants to individually choose how they want to balance audio volume between the speaker’s and listener’s language – making it easy to understand both the words and intonation of the speaker.

## Optional Preservation of the Record

FTI offers simultaneous software and hardware recording and backup solutions to ensure any requested record is reliably preserved. We can make the recordings quickly available to a transcriptionist, through TrialMax Cloud®, for use in confirming the written record.

— FTI CONSULTING PROVIDES

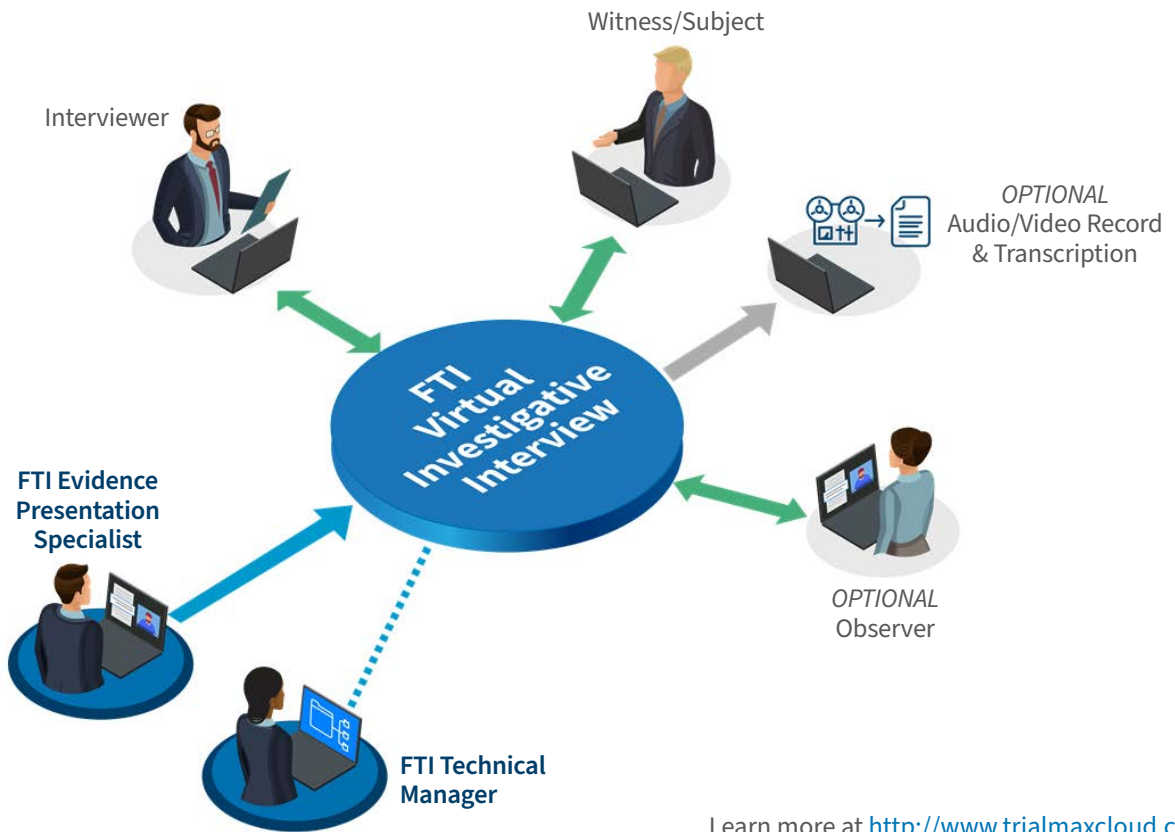
**Before the Interview**

- FTI provides optional **remote equipment kit**, remotely managed by FTI’s Technical Manager during setup and throughout the interview
- **Training** for all key participants
- **FTI’s TrialMax Cloud® portal** provides secure access to the document repository

**During the Interview**

- **FTI Technical Manager** hosts the proceeding
- FTI Evidence Presentation Professional, provides **real-time display of evidence**
- Access to technical support throughout the proceeding
- **Interviewer and Subject** are seen and heard at all times on the main monitor
- **Private & secure gallery** for observation by invited parties
- **Optional Recording** of audio and video for review and transcription

**How it Works**



Learn more at <http://www.trialmaxcloud.com>

**JAMEY JOHNSON**

Senior Managing Director  
+1 443 904 6823 M  
jamey.johnson@fticonsulting.com

**JEFF ISLER**

Senior Managing Director  
+1 917 972 2420 M  
jeff.isler@fticonsulting.com

**JAMES WATKINS**

Managing Director  
+1 484 888 4951 M  
james.watkins@fticonsulting.com

**STEVE SCHWARTZ**

Senior Director  
+1 917 992 1730 M  
steve.schwartz@fticonsulting.com